

FAQs on SportSG Suspension of Children & Youth-Centric Programmes

Q. When will the new measures be implemented?

A. The new measures will be implemented with effect from 24 March 2020 till 7 April 2020.

Q. Why is SportSG implementing the new measures now?

A. These measures are put in place to coincide with efforts by schools to minimise the risk of transmission among children.

Q. What are the affected programmes?

A. The affected children and youth-centric programmes for children are:

- 1) ActiveSG Academies and Clubs programmes
- 2) Swim Safer assessment
- 3) Learn-To-Play programmes at ActiveSG Sport Centres
- 4) SportCares programmes

Q. Why are the SwimSafer classes not suspended?

A. SportSG is taking lead to suspend only ActiveSG organised programmes and we encourage partners and vendors to follow suit.

Q. Will I be refunded for the remaining sessions?

A. Make-up sessions will be held after the suspension is lifted. For those who cancel their bookings due to the measures, they will be refunded via credits in their e-wallet.

Q. Why suspend these programmes when children are encouraged to remain active?

A. These measures are to coincide with efforts by schools to minimise the risk of transmission among children. We still encourage to children remain active and fit through exercises in smaller groups in the open area.

Q. How will the affected participants be informed?

A. Affected participants will be notified via emails and SMS/Watsapp. They can also check for more information on our myActiveSG website.

For further enquiries, participants may approach any of our Guest Officers on duty.

Q. [If asked by private coaches] I teach swimming at a condominium, can I still continue conducting my classes?

A. We strongly recommend and advise all private coaches/institutions to follow SportSG's new measures. If you are to proceed with your classes, please ensure that precautionary measures are put in place to isolate your students.

Q. Why is the NurtureKids programme not affected?

A. NurtureKids programme is part of the class curriculum. There will not be mixing outside of class cohort.