

DUS Facilities to Remain Open

Frequently Asked Questions

Qn: Which are the DUS facilities that will remain open for public use?

Ans: Please refer to the PDF list of DUS facilities that will remain open. You may also refer to www.myactivesg.com for more information.

Qn: When are the facilities open for booking?

Ans: The outdoor fields will be open for public use from 3.00pm to 7.00pm on Saturdays, and 9.00am to 7.00pm on Sundays. The ISHs will be open for public use from 3.00pm to 9.00pm on Saturdays, and 9.00am to 7.00pm on Sundays.

Qn: Does the hirer need to fill up any forms before coming to the DUS facility?

Ans: Yes, they will need to present the Acknowledgement Email to the Social Distancing Ambassador (SDA) that they have completed the Safe Management Measures (SMM) Questionnaire.

SMM Questionnaire URL: Go.gov.sg/dussmm1

Qn: Do players also need to fill in the SMM Questionnaire before coming to the DUS facility?

Ans: No, players are not required to fill in the SMM Questionnaire

Qn: What Safe Management Measures (SMMs) will be implemented by SportSG, to minimise risk of virus transmission among the facility users?

Ans:

- Download the Trace Together app or bring along the Trace Together token/NRIC for scanning of SafeEntry and temperature taking
- It is mandatory for the hirer of respective facility to be present during the time of play. For corporate bookings, companies can send a representative.
- There shall be clear segregation between groups and no intermingling and cross-playing between different groups/courts is allowed.
- At least 2m safe distancing between individuals in outdoor fields and 3m distancing for high intensity exercises in ISH
- Different coloured wristbands will be issued and worn by players of different groups for identification.
- No competitions are allowed. Facilities are meant only for recreational play or training.
- No socialisation beyond activities.
- Toilets are open. Users to observe safe distancing measures.

Indoor & Outdoor Facilities	<ul style="list-style-type: none"> • Venue capacity of 50 pax per facility at any one time. • Booking required via ActiveSG app. <p>From 28 Dec 2020,</p> <ul style="list-style-type: none"> • For <u>Badminton and Tennis</u>: a max of 8 pax and an addition instructor/coach per court will be admitted into the facility. • For <u>Table Tennis</u>: only a max of 5 pax and an instructor/coach per table will be admitted into the facility due to confined space. • For <u>Squash (Single Court)</u>: A max of 5 pax and an instructor/coach per court will be allowed into the facility due to confined space. • For <u>Team Sport</u> (e.g. Futsul, Netball, Volleyball, Basketball, Floorball): Max of 8 pax per group. For these team sports, an additional service provider (such as instructor or a coach) is permissible and will be in addition to groups of 8. Groups can share the court but must maintain 2m distancing between individuals and 3m distancing between groups.
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Qn: Can I play 11-a-side or 5-a-side soccer on the DUS outdoor field?

Ans: You are permitted to engage in recreation ball games in a group of 8pax. Multiple groups of 8pax are allowed on the field at one time, however groups MUST keep at least 3m apart from each other at all times. There should not be any intermixing or intermingling between groups.

Qn: Can members organise a sport competition at the DUS facility?

Ans: No competitions are allowed. Players can conduct trainings or engage in recreational play.

Qn: Can members book a DUS facility for their friends to play?

Ans: No, the hirer must be present to be allowed entry to the DUS facility. The hirer must also be present during time of play. For corporate bookings, the company can send a representative.

Qn: Can members cancel the DUS booking after payment?

Ans: No, DUS facility bookings cannot be cancelled.