

**ACTIVESG Year End Active Holiday (YEAH!)
November – December 2021**

FREQUENTLY ASKED QUESTIONS

Game Mechanics

Q. What is ACTIVESG Year End Active Holiday (YEAH)?

A. YEAH celebrates active living this November and December 2021 with a wide array of sports and games brought to the community by ActiveSG. Creating opportunities for our people to keep active and healthy at the same time encouraging fun bonding with family and friends.

Q. Who can take part in ACTIVESG Year End Active Holiday (YEAH)?

A. YEAH is open to all ActiveSG members and is suitable for all ages and abilities.

Q. What are the steps to take part in YEAH?

A.

1. Participants must download the ActiveSG app for this Challenge.
2. Under the 'Game On' module in the ActiveSG app, participants are to join the YEAH! Campaign. Select the option of Individual Challenge.
3. Participants to attempt and complete the various activities laid out under YEAH! Segment.
4. Participants will be given a QR code to scan once activity is verified as completed by ActiveSG sports champions. This is applicable to programs or activities under 'Be with Us', 'Tour de ActiveSG', and any other program or event as decided by ActiveSG.
5. Nature Discovery is another component of YEAH! Hunt down the QR codes found in the following trails and these will be counted towards the YEAH QR Scans!
 - i. NParks Park Connector Network
 - ii. NHB Heritage Trails
 - iii. East Coast Trail

Q: What are the valid programmes under "Be With Us" that are eligible for YEAH! Scan?

A: These include COMPETITIONS & all programmes conducted by ActiveSG but not limited to the following:

- School Holiday Programmes
- Learn to Play
- Interest Groups
- Team Nila Engagement
- Active Health Lab

Q: How do I collect YEAH! Scan for Tour de ActiveSG, Active Challenges for Swim/*Bike/Run?

A: Swim at ActiveSG pools for a minimum of 5 laps, clock a minimum of 10km cycling distance, or run/jog/walk for a minimum of 5 rounds in ActiveSG Stadium. ActiveSG pools will have a tracking mechanism for lap swim, whereas for Swim and Run, participant has to present their fitness tracking device to our Sport Champions and show the distance clocked within the same day from getting the YEAH! QR code to scan. *The distance clocks from cycling on gym bikes can be counted too as long as the participant can show proof of the minimum of 10km distance covered on the same day.

Q: What are the trails covered under Nature Discovery?

A: The trails are,

- NParks Park Connector Network
- NHB Heritage Trails
- East Coast Trail

Q. What happen if the participant doesn't own a smartphone to scan the QR code?

A. The pre-requisite is for participant to join the Game On module in the ActiveSG app on a smartphone to start the YEAH! Challenge.

Q. How can I be qualified to redeem the prizes for YEAH! Challenge?

A. Participants are eligible for the redemption of limited edition ActiveSG YEAH! Finisher T-shirt (the "Prize") when,

- 1.1.1 Individual participant has earned **10** QR codes and
- 1.1.2 Additional ActiveSG exclusive premium ("**Bonus prize**") to be redeemed if the participant has earned 20 QR codes or more. Bonus prize is either YEAH! Bucket Hat or a pair of YEAH! Socks.

Additional Terms and Conditions to note:

- Strictly limited to one time redemption per person. While stocks last.

Q. Can I redeem more YEAH! Prizes i.e. Finisher Tee/Bucket Hat/Pair of Socks should I complete more YEAH! activities and have collected more QR scans?

A: No. Strictly limited to one time redemption per person.

Q. How does the participant knows the total count of YEAH! QR scans that he/she has collected?

A: Individual participants will receive periodic updates on the number of QR codes they have accumulated via email/sms

- 1st YEAH QR scans report – Posted by the 3rd week of November 2021
- 2nd YEAH QR scans report – Posted by the 2nd week of December 2021
- 3rd and Final YEAH QR scans report – Posted by the 2nd week of January 2022

Q. What happen if the participant did not receive any email/sms from ActiveSG on the QR scans weekly update?

A. Participants are responsible to ensure that all contact details; email and mobile number, in the ActiveSG account are accurate and up-to-date. SportSG is not liable in the event that participants are uncontactable.

Q. How do I get information on the YEAH! activities that can conducted at the Sport Centre?

A: Visit the sport centre for information or visit <https://circle.myactivesg.com/yeah>

Q: How do I redeem for the YEAH! Prizes?

A. Details to the redemption of ActiveSG YEAH! Finisher T-shirt (the "Prize") and "Bonus Prize" will commence in the January 2022 period and the full information will be shared on ActiveSG Circle Page: <https://circle.myactivesg.com/yeah> in the December 2021 period

Q. Can young participants who took part in ActiveSG School Holiday Programme (SHP) continue to take part in YEAH!?

A. Yes, there is no restriction in participating in the activities.

Q. In the case of parent with child supplementary account, can the parent accumulate the QR scans and share with the supplementary account?

A: No, the QR scans are non-transferable. Individual ActiveSG account needs to be activated for QR scans after completing the YEAH! activities.

YEAH! Redemption Mechanics

Q. When is the redemption period for the prizes?

A: Redemption is in the January 2022 period. Participants who are eligible to redeem the YEAH! Prize(s) will be notified by email/sms.

Q. What are the redemption prizes?

A: Every YEAH! participant who collected 10 YEAH! QR scans as an individual is eligible to redeem the YEAH! Finisher Tee. There are 5 different colours assigned to the Sport Centres located at different zones. Strictly limited to one tee redemption per person. While stocks last.

If the participant collects 20 YEAH! QR scans or more, he/she is entitled to the redemption of the Bonus Prize i.e YEAH! Bucket Hat or a Pair of YEAH! Socks.



Actual product may vary from the images shown.

Q. Can I collect the YEAH! Finisher Tee on behalf of my family and friends?

A: No, Participant has to log in to their own ActiveSG account using the ActiveSG app together with the ActiveSG email proof to show minimum of QR scans collected, in order to redeem the YEAH! Finisher Tee.

Q. What happens if the YEAH! Finisher Tee runs out of sizes?

A. The participant may visit other Sport Centre to enquire on the sizes. ActiveSG doesn't reserve the tee shirt for collection nor make arrangement to transport the tee shirt for collection.

Q. What happens if the size of the YEAH! Finisher Tee doesn't fit well after redemption?

A. All prizes are non-refundable and non-exchangeable for cash or credit. In view of the COVID-19 situation, no trying on or exchange of prizes will be allowed or entertained upon presentation to the participants.

Q. Enquiry contact

A. Email GetActive@sport.gov.sg